FAQs:

1. I just signed-up on BodyLog 365, what are the steps I should do first?
   Once you do a signup on BodyLog 365 for first time, login into your account and set your Goals on "My Goals" menu.
   Setting your goals is very important as all the charts are based on comparison of your goal and target achieved from devices.

2. I have Glucometer device configured on my android mobile app, but I cannot see the reading on BodyLog 365?
   Once you configure Glucometer device on android mobile app and take readings, you must configure Glucometer device ID on BodyLog 365 --> Account Settings and save the ID number. Soon you save the number you will be able to see related charts and graphs on BodyLog 365 dashboard.

3. How can I share the report with my doctor or pharmacist or dietitian etc.?
   Go to BodyLog 365 --> Account Settings and configure your doctor/ pharmacist or dietitian's email ID and click Update Profile. Once your details are saved, click on print icon of BodyLog 365 (which is on upper right corner), you will get a pop-up for sharing. Please click on doctor icon for sharing with doctor or Pharmacist icon to share with others. Please check the below image.
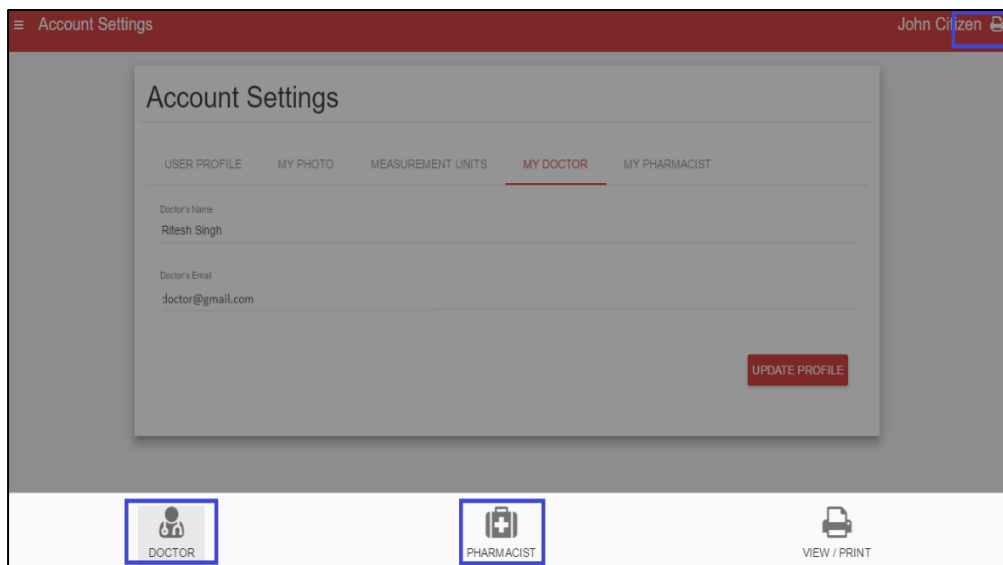
4. I can see data on my android mobile app after syncing data from devices, but cannot see it on Body Log 365 dashboard?
   There may be few things you will need to check:
   1. Check if your mobile data is ON and is having good signal strength.
   2. Logout of the android mobile app and login again.
   3. Logout of the Body Log 356 dashboard and login again and check.